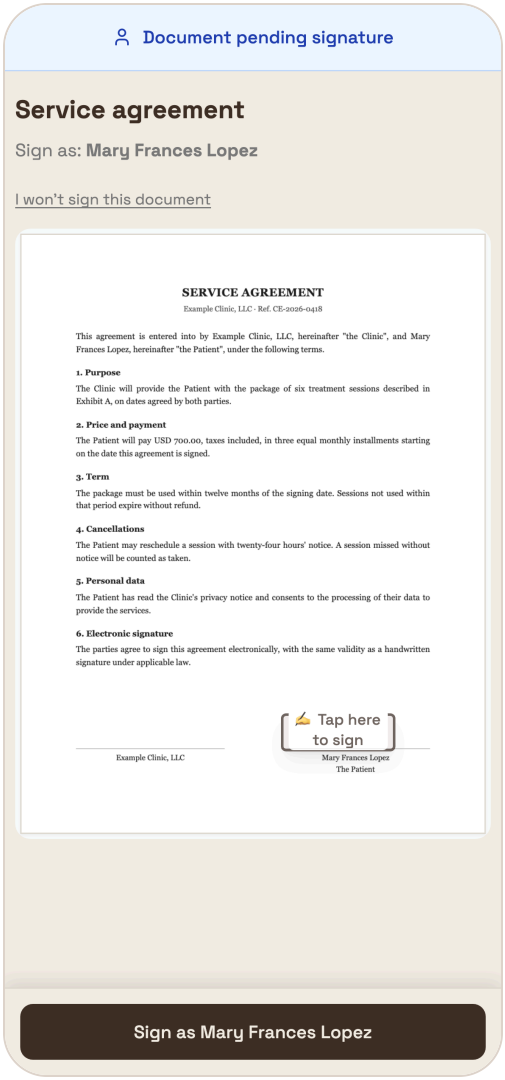
Sign Solú

SignSolú · November 2026

Electronic signature with the evidence built into every document

Signature, evidence, timestamping and API integration in a single platform

Signature · Evidence · Timestamp



signsolu.com

What SignSolú is

Every signed document comes with proof of how it was signed

SignSolú is an electronic signature platform for companies that sign hundreds or thousands of documents a month. Its clients send documents for signature from the dashboard or from their own system. Every signed document comes with its audit certificate and an RFC 3161 timestamp.

87 %
of documents are signed in under 24 hours

29 min
median time from sending to signature

99.5 %
API availability committed by contract

Documents sent by email or WhatsApp by SignSolú clients, from September 2025 to November 14, 2026.

How it works

01 Prepare	Your system or your team creates the document from a template with each person's data.
02 Send	Each signer receives a link by email or WhatsApp. Nothing to install and no account to create.
03 Sign	The signer signs on a phone or in person at your office. SignSolú captures the evidence while they sign.
04 Prove	When the document is complete, SignSolú issues the audit certificate and applies the timestamp.
05 Keep	The document is stored securely and your system receives a notification with the result.

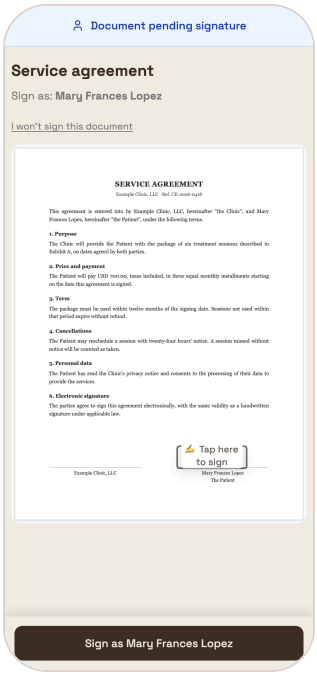
Who it is for

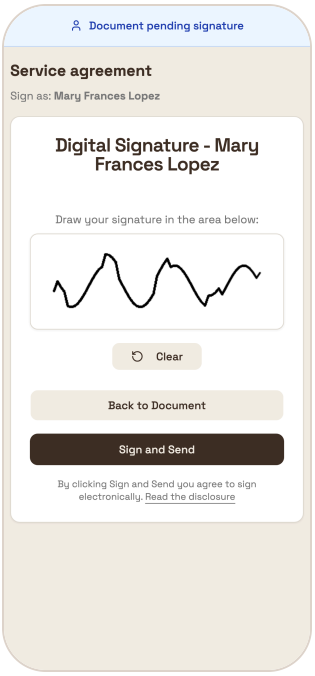
The documents our clients sign

Every industry signs its own forms. SignSolú loads them once as templates and sends them for signature from the dashboard or from the client's system.

Clinics and hospitals	The patient signs at reception or on their phone before the appointment. *Informed consent, treatment agreement and privacy notice*
Lenders	The client signs their loan remotely, with identity checks. *Loan agreement, promissory note and credit check authorization*
Real estate	Landlord, tenant, guarantor and witnesses sign without meeting in one place. *Lease agreement, letter of intent and move-in inventory*
Franchises and branches	Each branch signs with its own users. Headquarters sees the report by location. *Package agreement, franchise agreement and internal policies*
Human resources	The new hire signs on their phone on their first day. *Employment agreement, workplace rules and confidentiality agreement*
Law firms and professional services	The client signs the proposal and the engagement letter the day they receive them. *Services agreement, power of attorney and fee agreement*

Sign on a phone or in person





1 The signer opens their link and reads the full document. Where to sign is already marked.

2 They draw their signature with a finger. By tapping Sign and send they agree to sign electronically.

3 SignSolú stores the evidence and notifies the sender as soon as the document is signed.

In-person signing	Several signers sign one after another on the same reception device.
Multiple signers and order	Client, manager and witnesses on one document. With strict order nobody signs before their turn.
Templates with fields	Your forms are loaded once. The data comes from your system or the signer fills it in.
Bulk send	One document can go to up to 1,000 people. Those who have not signed receive reminders.
Reminders and deadline	Automatic reminders every set number of days and a deadline to sign each document.

Optional validations

More certainty about who signs when the document calls for it

All of them come within the platform. You choose which to add to each document, according to its risk and your industry. The result of each one goes into the signer's evidence file.

Signer identity

Biometric liveness check	The signer looks at the camera and turns their head to a randomly chosen side. This proves a live person is present and not a photo. The frames are kept in their file.
Official ID	Photo of the official ID on both sides and a selfie of the signer holding the ID next to their face.
Email code	Before signing, the person enters the code they received by email.

Signer documents

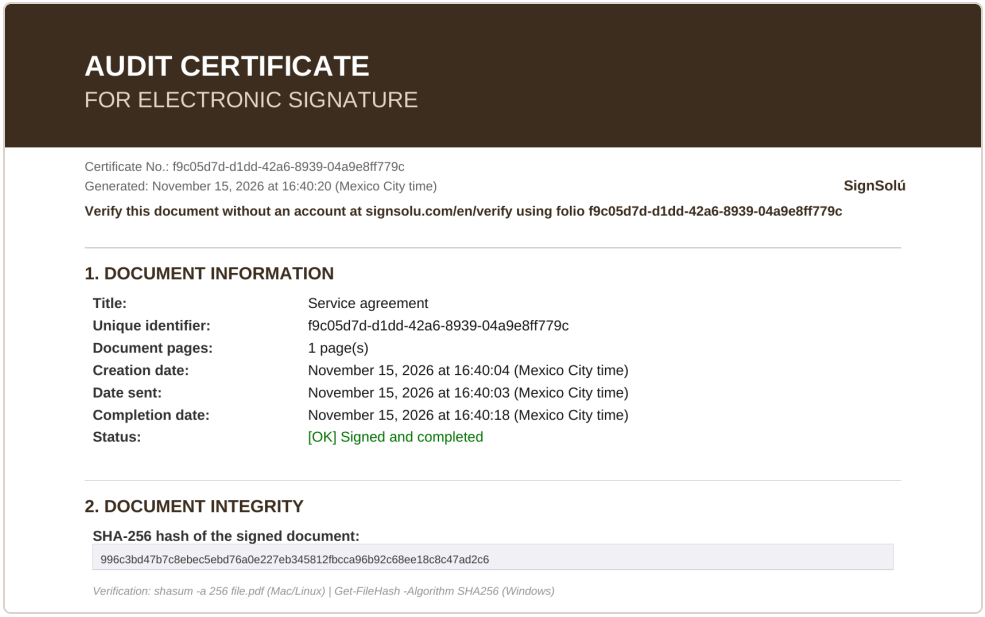
Individuals	Proof of address, passport and bank statement.
Companies	Articles of incorporation, power of attorney of the legal representative, representative's ID and tax registration certificate.

Document formalities

Initials	Initials or a short signature on every page, only on the last one or on the pages you choose.

What SignSolú keeps from every signature

Evidence is captured automatically while the person signs. The signer sees the same simple process as always.



AUDIT CERTIFICATE
FOR ELECTRONIC SIGNATURE

Certificate No.: f9c05d7d-d1dd-42a6-8939-04a9e8ff779c
Generated: November 15, 2026 at 16:40:20 (Mexico City time) **SignSolú**
Verify this document without an account at signsolu.com/en/verify using folio f9c05d7d-d1dd-42a6-8939-04a9e8ff779c

1. DOCUMENT INFORMATION

Title:	Service agreement
Unique identifier:	f9c05d7d-d1dd-42a6-8939-04a9e8ff779c
Document pages:	1 page(s)
Creation date:	November 15, 2026 at 16:40:04 (Mexico City time)
Date sent:	November 15, 2026 at 16:40:03 (Mexico City time)
Completion date:	November 15, 2026 at 16:40:18 (Mexico City time)
Status:	[OK] Signed and completed

2. DOCUMENT INTEGRITY

SHA-256 hash of the signed document:
996c3bd47b7c8ebec5ebd76a0e227eb345812fbcca96b92c68ee18c8c47ad2c6

Verification: shasum -a 256 file.pdf (Mac/Linux) | Get-FileHash -Algorithm SHA256 (Windows)

Audit certificate	SHA-256 hash of the document, timeline of every step, IP address, browser and a reference number to verify it.
Signature stroke	Every point of the stroke with its time. With a digital pen, pressure too.
Timestamp	Every signed document receives an RFC 3161 timestamp from an external timestamping authority.
Record inside the PDF	The signed PDF carries the record of its signature as an attachment.
Chained history	Every change goes into a log chained by hashes. A public daily anchor proves nobody rewrote it.
Evidence package for court	One button downloads the original, the signed file, the certificate, each piece of evidence with its hash and the delivery of every email.

Proof of date and secure storage for every document

A timestamp from an external authority proves when the document was signed and that it has not changed since.

Timestamp on every document	The RFC 3161 timestamp is applied when each document is completed. Only the document's hash leaves SignSolú to obtain it.
Public verifier	Any third party can check that a PDF matches the signed original, including a judge or an authority.
Storage and retention	Documents and certificates are kept in private storage. Each organization sets its retention period and every deletion leaves a record with the hashes.
Archive export	Signed documents from a period can be downloaded as a ZIP with a list of hashes for your own records.

> The audit certificate states the hash of the signed document, the timeline of each signer and the verification reference. Anyone can check it without an account at signsolu.com/en/verify.

Your system creates, sends and receives every signed agreement

The SignSolú REST API connects signing with your patient, client or sales system. Your system creates the document and sends it for signature. It gets a notification as soon as it is signed.

```
# Create an agreement from a template and send it for signature
curl https://signsolu.com/api/v1/documents \
  -H "Authorization: Bearer ssk_live_…" \
  -H "Idempotency-Key: contrato-48213" \
  -d '{ "template_id": "…", "referencia": "contrato-48213",
        "datos": { "nombre": "…", "paquete": "…" },
        "sede_id": "…", "enviar": true }'
```

Documents

Create from PDF or template, send, cancel and remind. Check the status of every signer.

Notifications to your system

Webhooks signed with HMAC and automatic retries. A log of every attempt and manual resend.

Test mode

Test keys on the same platform. Test documents send no emails and use no credits.

No duplicates

Every request accepts an idempotency key and your own reference. A retry never creates two agreements.

Balance and exports

Check your document balance. ZIP export of the documents signed in a period.

Events

document.sent, signer.signed, document.completed and more.

OpenAPI specification and guide in English, Spanish and Portuguese
signsolu.com/en/developers

How we protect every document and every piece of data

The controls cover the document, your organization's account and the connection with your system.

Encryption	TLS in transit with mandatory HSTS. Documents and database encrypted at rest with AES-256.
Data isolation	Row-level security policies in the database. One organization cannot read another's data.
API keys	Stored only as a SHA-256 hash, never in plain text. Each key has its own request limit and can be revoked instantly.
File access	Each signing link is validated on the server and only works for its signer. Files are delivered through short-lived signed URLs.
Integrity	SHA-256 hash of every document, notifications signed with HMAC-SHA256 and a log chained by hashes.
Monitoring	Automated tests run through the platform and the API around the clock and alert on any failure.
Personal data	SignSolú acts as data processor for your organization. A data processing agreement is signed with every Enterprise client.

One account for your whole branch network

Locations and reports	Users grouped by location or branch within one organization. Monthly report by location and by document status.
Roles	Administrators and members. API keys belong to the organization and can be revoked at any time.
Service level	99.5 % monthly API availability by contract, with credits on the fee if it is not met.

Onboarding

01 **Discovery**	We review your forms, your signers, your locations and your monthly volume.
02 **Setup**	We create the organization, locations, users and templates.
03 **Integration**	Your team connects your system with test keys and then moves to production.
04 **Pilot and rollout**	We start with one or two locations. Then the whole network follows, with your account manager.

How to buy

Three ways to buy, depending on your volume

The price per document goes down as volume goes up. Every quote is built around the client's volume and the way they operate.

Monthly plan

For a team's daily use

Fixed fee with 200 documents included every month. Includes templates, validations, audit certificate and API access.

By volume

Packages of 1,000, 10,000 and 50,000

Each document includes all its signatures and its timestamp. The price per document goes down with each package, paid by bank transfer. Sign from the dashboard, in person or through the API.

Enterprise

More than 50,000 documents

Monthly subscription plus a prepaid balance at the agreed price, paid by bank transfer. Includes locations, reports and keys per organization, a 99.5 % service level by contract, onboarding and an account manager.

Quote

To quote we only need four facts. How many documents you sign a month. How many locations or branches sign. Whether people sign remotely or at reception. Which system SignSolú would connect to.



Plans and quote requests
signsolu.com/en/pricing

Sign Solú

Signature and evidence for every document

Verify a document signed with SignSolú
signsolu.com/en/verify

Soluciones Orientadas al Bienestar de las Personas Solu, S.A.P.I. de C.V.
signsolu.com